

Subprocessor Schedule

This Schedule forms Annex III to the Systemslab DPA available at <https://www.uxmapp.com/legal> when Customer accepts the Order. It identifies the suppliers used for the authorised UXM services. The DPA governs instructions, confidentiality, security, supplier changes and international transfers. Only the entries relevant to Customer's services apply.

Google Cloud EMEA Limited

Google Cloud / Compute Engine | Velasco, Clanwilliam Place, Dublin 2, Ireland.

Purpose and data. UXM SaaS infrastructure hosting, maintenance and support; business user, device, login, application and endpoint data described in DPA Annex I.

Locations. The Customer selects the hosting region, recorded in the Order Form. Application data, all replicas, backups and workloads remain there, with no replication outside it. Google's separate operational processing follows the applicable provider terms and location information below.

Safeguards. The Google Cloud Data Processing Addendum accepted by Systemslab, including applicable transfer provisions and SCCs where required. DPA Sections 5–6 continue to apply.

[Google Cloud Data Processing Addendum](#)

[Google service terms and processing locations](#)

[Google subprocessors and location information](#)

Microsoft Danmark ApS

Microsoft 365 Business Standard | Kanalvej 7, 2800 Kongens Lyngby, Denmark.

Purpose and data. Customer support communications, collaboration and system documentation. Business contact information and Customer Personal Data in support messages, screenshots, diagnostic logs, attachments, documents and recordings within the agreed support scope.

Locations. EU/EFTA tenant data locations for the applicable services. Certain Microsoft 365 Core Online Services Customer Data has a Denmark storage-at-rest commitment under Microsoft's Product Terms. Limited operational processing and remote access outside the EU Data Boundary follow Microsoft's published arrangements.

Safeguards and deletion. The applicable Microsoft Products and Services DPA and its transfer safeguards apply. Customer Data held in Microsoft 365 is deleted following termination or expiry in accordance with the customer agreement and Systemslab DPA.

[Microsoft Products and Services DPA](#)

[Microsoft EU Data Boundary and permitted operational transfers](#)

MCG A/S

Purpose and data. Customer support through authorised access to Systemslab systems. Access is limited to Customer Personal Data needed to investigate and resolve support issues.

Storage and access. MCG does not extract Customer Data or retain separate copies on its own systems; separate MCG storage and backups do not apply. Applicable remote-access location information is available from Systemslab.

Safeguards. The processing agreement in place with MCG, confidentiality, security and applicable transfer requirements under DPA Sections 5–6.

Twilio Ireland Limited

Twilio SendGrid | 70 Sir John Rogerson's Quay, Dublin 2, D02 R296, Ireland.

Purpose and data. Delivery of configured UXM email alerts. Recipient business email addresses, delivery metadata and Customer Personal Data within the agreed categories included in alert content.

Locations. Email processing follows Systemslab's configured SendGrid service and the applicable provider processing-location information. Account-specific regional and operational-access information is available from Systemslab. Email delivery to the Customer's recipients also depends on their mail systems.

Safeguards. The applicable Twilio Data Protection Addendum, including SendGrid-specific terms and transfer safeguards. Retention and deletion remain subject to the customer agreement, the Systemslab DPA and the applicable provider terms.

[Twilio Data Protection Addendum](#)

[SendGrid EU and Global configuration information](#)

[SendGrid EU processing and operational-access locations](#)

Location information and changes

Systemslab supplies relevant supplier identity, contact, processing-location and transfer information with the applicable service information or on request. Provider references describe the applicable services; they do not authorise every optional product or a new supplier, override Customer's agreed restrictions, or change the DPA. Required transfer safeguards must be in place before processing.

The selected UXM application region applies to application hosting, replicas, backups and workloads. Authorised personnel access and separate support or alert processing follow DPA Section 6.1. Supplier additions and replacements follow the existing 30-day advance notice and objection process in Section 5.

Systemslab contact: legal@uxmapp.com.